



Control Risks

Let International SOS and Control Risks help you prepare for the Rugby World Cup in the United Kingdom



Just like being a professional rugby player, mitigating risk is about creating the right partnerships.

Let us help you prepare.

Mitigating the security and medical risk exposure of guests, staff, visitors as well as your business while attending the Rugby World Cup can help ensure that everyone has a healthy, safe and enjoyable experience.

All eyes will be on the UK in September and October 2015 as visitors descend upon England and Wales while millions more watch from afar. Ensuring 24/7 medical and security care for guests at 13 event venues during such a large-scale sporting event will be a challenge. A high-profile event is not the time to begin trusting to chance...

How we can support

To make sure your guests and employees receive the highest standard of medical, security and travel assistance, advice and care while in the UK, International SOS and Control Risks offer a suite of services which has been successfully delivered at previous major international sporting events in Brazil, Russia, South Africa, China, Italy, Greece and Nigeria.

As part of this package, we offer a tailored membership for this event to cover your staff and guests. You will benefit from the added peace of mind that comes from:

- **24/7 dedicated Telephone Hotline** for both urgent and non-critical medical and security advice before and during the event
- **London-based experts on hand:** experienced, multilingual doctors, nurses, security and logistics experts available via phone and email to offer real-time advice and support
- **Tailored medical support plan** as well as coordination and programme management prior to, during and post event
- **Assistance in navigating the UK National Health System** in an emergency, including guarantee of hospital deposit, assistance for paying medical expenses and dispatch of medication and medical equipment when required

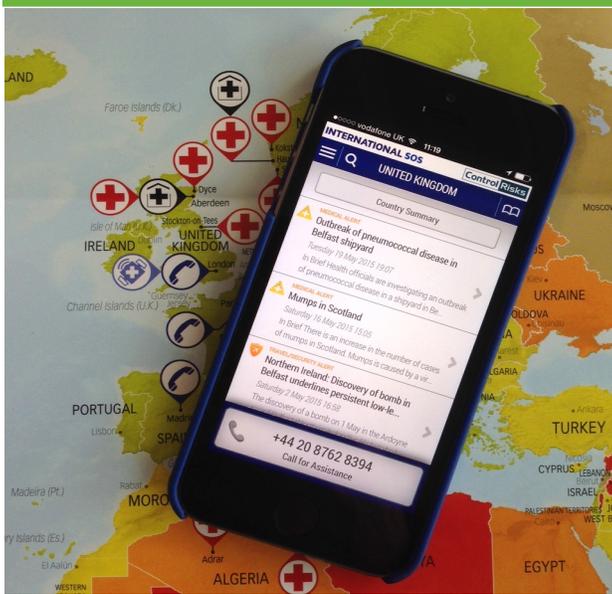
About the Event

The 8th Rugby World Cup marks the return of rugby to its birthplace:

- 6 weeks
- 11 host cities
- 13 match venues around England and Wales
- 20 nations represented
- 44 days of tournament
- 48 matches
- 900 players and coaching staff
- Up to 466,000 international visitors
- 2.3 million tickets



- **Event microsite:** mobile-friendly and dynamic website that gives pre-travel medical and security advice
- **Referrals to credentialed network** with pre-identified medical, dental and other healthcare providers; for your VIPs, this could include access to elective specialist opinions and private outpatients/hospital admission
- **Lost passport or document advice,** legal referrals, and translation assistance if needed
- **Advance of emergency personal cash** and assistance with documentation for insurance claims



Our experience with global sports events

- Sochi 2014 Olympics - Russia
- FIFA 2014 - Brazil
- UEFA Champions league final 2013 - London
- EURO 2012 - Poland & Ukraine
- London 2012 Olympics - UK
- Tennis Federation Cup 2011 & 2012 - Moscow
- World Cup 2010 - South Africa
- 2009 FIFA U-17 World Cup - Nigeria
- UEFA Championship final 2008 - Moscow
- World Cup 2006 - Germany

Our range of complementary services

We can further support your business to meet your particular needs:

- Dedicated medical staff with onsite first aid, minor illness clinic and emergency response capability
- Stand-by ambulances
- Security meeting and greeting

We also offer an extensive range of consultancy services through our partner Control Risks:

- **Deployment of local security specialists:** security specialists placed at each of the event locations and will act as a conduit for guests and staff at each location
- **Security management:** including site/accommodation reviews and technical security countermeasures, guard-force and site security management
- **Threat and risk assessments:** advice and assessments that determine the risks to your assets from the threat environment during the events - we can assess your current plan to treat those risks and assist in developing measures to address any vulnerability found
- **Embedded project/security manager:** embedded crisis and security manager to assist with all security-related concerns both before and during the events; as well as access to Control Risks' suite of supporting services including planning, training for special situation teams and on-call crisis response
- **Crisis management planning and training:** support in reviewing existing crisis management plans and structures to ensure their interoperability with the planning and practices of the stakeholders and provide support with disseminating, training and exercising crisis management plans



Supporting our clients at international events

Our services notably include:

- 24/7 dedicated Telephone Hotline
- London-based experts on hand
- Event microsite
- Tailored medical support plan
- Referrals to credentialed network
- Lost passport or document advice
- Deployment of Medical or Security professionals on site
- Security Consulting including risk assessment, infrastructure and contingency planning

Are you ready?



About International SOS

International SOS is the world's leading medical and travel security risk services company. We care for clients across the globe, from more than 850 locations in 92 countries. Our expertise is unique: More than 11,000 employees are led by 1,400 doctors and 200 security specialists. We are passionate about helping clients put Duty of Care into practice and our teams work night and day to protect our members.

Website: internationalsos.com

About Control Risks

Control Risks is a global risk consultancy specialising in political, security and integrity risk. The company enables its clients to understand and manage the risks of operating in complex or hostile environments. Through a unique combination of services, wide geographical reach and by adopting a close partnership approach with clients, Control Risks helps organisations effectively solve problems and realise new opportunities across the world.

Website: controlrisks.com

International SOS and Control Risks form a joint venture to provide clients with a holistic suite of assistance and travel risk management support services and have a unique footprint of security and safety resources that spans across five continents.

For more information:

Please contact your International SOS local representative or email: NorthernEurope@internationalsos.com

