

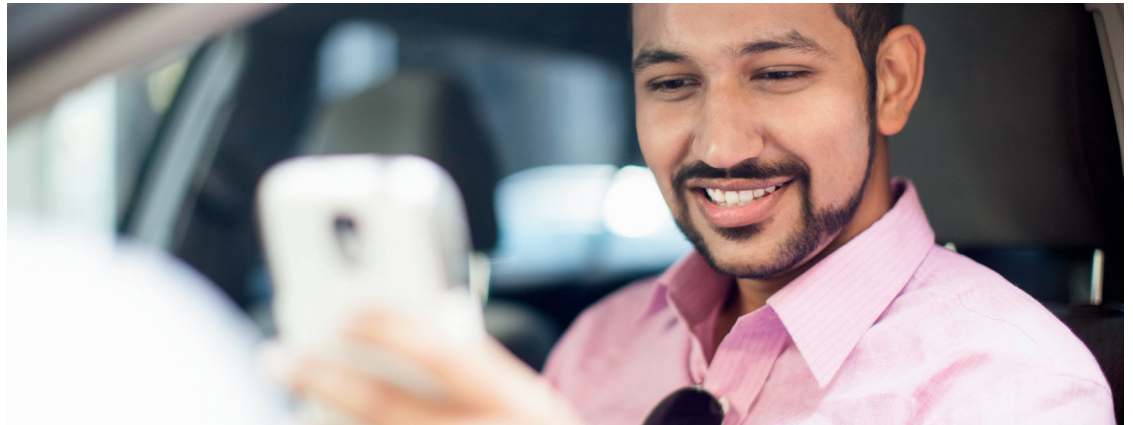


everywhere you go

“As our business expanded across 22 countries we found a real need for International SOS’ services. If we did not have this relationship we would feel far more vulnerable.

We can’t leave anything to chance and wait for something to go wrong: Education, prevention and preparation have always been really important for us. Our work with International SOS is one proof point that shows our people that we are an organization that cares and takes their wellbeing seriously.”

Zain Reddiar,
Head: International HR Operations, MTN Group Head Office, South Africa



Supporting MTN Group’s workforce to expand its global footprint. Making employee wellbeing the number one priority.

MTN Group is a leading mobile telecommunications operator in emerging markets, connecting 219.2 million people across Africa and the Middle East.

A response to the Ebola outbreak:

Zain Reddiar: “The moment we realized this could be a concern for our people and our operations, we talked to International SOS. The response was immediate – something we needed and came to expect. The information and advice provided enabled us to respond appropriately to media enquiries, to governments, to our staff and their families, and to local communities.

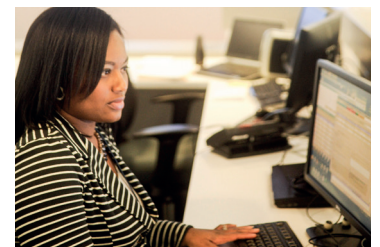
You can never put a value on a person’s health and safety – their wellbeing is the number one priority. We know the welfare of an employee assigned to a foreign country takes precedent over any cost concerns, but we do believe the real value we get back as a result of our relationship could easily be ten times or more what we actually pay in membership.”



Pre-trip advice and recommendations



A complete and real-time picture of risks on TravelTracker



Response process clearly defined via crisis planning and support